

Clare Pillsbury

From: grevering.sph@gmail.com
Sent: Thursday, July 27, 2023 11:59 AM
To: Support (Zendesk)
Cc: Clare Pillsbury
Subject: FW: 2082 Dayton Ave, St. Paul, Minnesota, 55104 - (Quarter 2 (April - June)) - Assessment Inquiry

Follow Up Flag: Follow up
Flag Status: Completed

Think Before You Click: This email originated **outside** our organization.

Please see update from Sue.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Highland Sanitation <info@highlandsanitation.com>
Sent: Thursday, July 27, 2023 10:08 AM
To: grevering.sph@gmail.com
Subject: RE: 2082 Dayton Ave, St. Paul, Minnesota, 55104 - (Quarter 2 (April - June)) - Assessment Inquiry

2082 Dayton Ave made her payment of \$116.41, check #8762 and we received it on May 30, 2023. She had received the first late fee of \$5.82 on May 1, 2023 and has never paid it.

Sincerely,

Susan Stewart

Highland Sanitation & Recycling Inc.

From: grevering.sph@gmail.com [<mailto:grevering.sph@gmail.com>]
Sent: Wednesday, July 26, 2023 5:19 PM
To: info@highlandsanitation.com
Subject: FW: 2082 Dayton Ave, St. Paul, Minnesota, 55104 - (Quarter 2 (April - June)) - Assessment Inquiry

Sue,
Please attached from Sarah.

Greg Revering

Chief Manager

St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Sarah Haas <Sarah.Haas@ci.stpaul.mn.us>
Sent: Wednesday, July 26, 2023 4:06 PM
To: grevering.sph@gmail.com; Support (Zendesk) <support@saintpaul.zendesk.com>
Cc: Clare Pillsbury <Clare.Pillsbury@ci.stpaul.mn.us>; mpatch@wm.com; info@highlandsanitation.com
Subject: RE: 2082 Dayton Ave, St. Paul, Minnesota, 55104 - (Quarter 2 (April - June)) - Assessment Inquiry

Sue
Please see the attached Q2 Delinquent Account list Highland Sanitation sent to the City. I've highlighted the row with 2082 Dayton Ave.

If you have an issue with the work that Clare, or anyone else on my team, is doing please send me an email. I will address it. Please exclude them from the ticket inquiries.

Thank you-

Sarah Haas
Garbage Program Manager
She/Her/Hers
Public Works
25 4th St. West, Floor 800
Saint Paul, MN 55102
P:651-266-6216
sarah.haas@stpaul.gov
www.StPaul.gov



SAINT PAUL
MINNESOTA

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Wednesday, July 26, 2023 3:27 PM
To: Support (Zendesk) <support@saintpaul.zendesk.com>
Cc: Sarah Haas <Sarah.Haas@ci.stpaul.mn.us>; Clare Pillsbury <Clare.Pillsbury@ci.stpaul.mn.us>; mpatch@wm.com; info@highlandsanitation.com
Subject: FW: 2082 Dayton Ave, St. Paul, Minnesota, 55104 - (Quarter 2 (April - June)) - Assessment Inquiry

Think Before You Click: This email originated **outside** our organization.

Mary,
Please see the information and request from Clare.

Greg Revering

Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Highland Sanitation <info@highlandsanitation.com>
Sent: Wednesday, July 26, 2023 3:23 PM
To: grevering.sph@gmail.com
Subject: RE: 2082 Dayton Ave, St. Paul, Minnesota, 55104 - (Quarter 2 (April - June)) - Assessment Inquiry

If the City employees would pay attention to who this assessment is for, they would see in multiple places, this is a WM account and not Highland.

Sincerely,

Susan Stewart
Highland Sanitation & Recycling Inc.

From: grevering.sph@gmail.com [<mailto:grevering.sph@gmail.com>]
Sent: Wednesday, July 26, 2023 3:09 PM
To: info@highlandsanitation.com
Subject: FW: 2082 Dayton Ave, St. Paul, Minnesota, 55104 - (Quarter 2 (April - June)) - Assessment Inquiry

Sue,
Please see the information and request from Clare.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Clare (City of Saint Paul) <support@saintpaul.zendesk.com>
Sent: Wednesday, July 26, 2023 3:02 PM
To: Consortium <grevering.sph@gmail.com>; Sarah Haas <sarah.haas@ci.stpaul.mn.us>
Subject: 2082 Dayton Ave, St. Paul, Minnesota, 55104 - (Quarter 2 (April - June)) - Assessment Inquiry

Hello,

We've received an Assessment Inquiry for 2082 Dayton Ave, St. Paul, Minnesota, 55104. Please forward to **Highland Sanitation** for their input.

Ticket ID#: 92480
Ticket Requester: Terrance M Bushard
Ticket Requester Email: (if available)

Ticket Request Phone Number: (if available) +16516399831

Property ID #: 052823110042

Property Address: 2082 Dayton Ave, St. Paul, Minnesota, 55104

Quarter Pending Assessment is for: Quarter 2 (April - June)

Billing year for Pending Assessment: 2023

Pending Assessment Amount: \$5.82

Hauler: Waste Management

Ticket Comments: Property owner has an account with WM and stated that they paid \$116.41 on 4/26/2023. Staff checked and saw that the assessment came from Highland Sanitation. **Please explain why this property was reported as a delinquent account.** We will be removing the assessment as this is a WM account.

Thank you,

Clare Pillsbury

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Clare Pillsbury

City of Saint Paul

Department of Public Works - Garbage

651-266-6101

garbage@ci.stpaul.mn.us

<https://www.stpaul.gov/garbage>